



Laserplex Birthday Party FAQ

Q) Can I decorate the room?

A) Yes, but please note glitter and confetti (including in pinatas and inside balloons) are not permitted. Please do not use sticky tape or pins on our walls, but blu-tac or similar is ok.

Q) Can I bring or order in my own food and drink?

A) Yes, please feel free to do so – our only restriction is you may not bring in alcohol.

Q) What is the general program for a birthday party?

A) Activities start 30mins after your booked time and all activities will typically be back-to-back before guests go back to your private room and food (if booked) will be served at the end of the activities. Sometimes other groups go faster or slower than the allotted time and activities may have a short downtime between them or the order may change – staff will communicate with you if there are any changes or delays.

Q) Can I change the program and the order of activities?

A) Not generally, no. If there is a disruption to the schedule, we may be able to accommodate but because we often have up to ten birthdays/functions in a day we are typically not able to alter the program.

Q) What do we do with the spare time in the room?

A) This is up to you. Because we wish to accommodate a wide variety of groups and uses, we offer plenty of time to use in the rooms. Please do not expect the staff to entertain your group outside of your booked activities.

You do not have to stay the entire duration if you don't need all the spare time.

Q) How long does each birthday activity take?

A) This can vary between groups. Laser Tag and Gellyball typically 15min per game. The Airgun range depends on group size but typically 40 mins. VR lasts about 45mins including gear up and pack away.

Q) Can I add more activities?

A) Absolutely, please see our desk staff on the day.